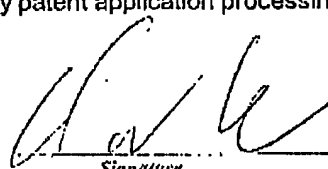


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CENTRAL FAX CENTER P. 01

JUL 21 2004

<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>				Docket No. <b>08EB3121-2</b>	
Applicant(s): <b>SCOTT R. PARENT ET AL</b>					
Serial No. <b>10/064,852</b>	Filing Date <b>August 23, 2002</b>	Examiner <b>Ryan A. Jarrett</b>	Group Art Unit <b>2125</b>		
Invention: <b>METHOD, SYSTEM AND STORAGE MEDIUM FOR ENHANCING PROCESS CONTROL</b>					
<u><b>TO THE COMMISSIONER FOR PATENTS:</b></u>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
<b>TOTAL CLAIMS</b>	<b>23 -</b>	<b>30 =</b>	<b>0 x</b>	<b>\$18.00</b>	<b>\$0.00</b>
<b>INDEP. CLAIMS</b>	<b>5 -</b>	<b>3 =</b>	<b>2 x</b>	<b>\$86.00</b>	<b>\$172.00</b>
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					<b>\$0.00</b>
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$172.00</b>
<input type="checkbox"/> No additional fee is required for amendment. <input checked="" type="checkbox"/> Please charge Deposit Account No. <b>06-1130</b> in the amount of <b>\$172.00</b> <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. <b>06-1130</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 Signature			Dated: <b>July 21, 2004</b>		
<b>David A. Fox</b> Registration No. 38,807 <b>CANTOR COLBURN LLP</b> 55 Griffin Road South Bloomfield, CT 06002 Telephone (860) 286-2929 Facsimile (860) 286-0115 Customer No. 23413			I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.  _____ Signature of Person Mailing Correspondence  _____ Typed or Printed Name of Person Mailing Correspondence		
CC:					

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APPLICANT:	SCOTT R. PARENT ET AL.	)	
		)	
SERIAL NO.:	10/064,852	)	ART UNIT:
		)	2125
FILED:	August 23, 2002	)	
		)	EXAMINER:
FOR:	METHOD, SYSTEM AND STORAGE	)	Ryan A. Jarrett
	MEDIUM FOR ENHANCING PROCESS	)	
	CONTROL	)	

I hereby certify that this correspondence is  
being transmitted to the United States Patent  
& Trademark Office via facsimile to facsimile  
number 703-872-9306 on July 21, 2004

Sheila Smedley  
*Sheila Smedley* 7-21-04  
signature date

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## RESPONSE TO OFFICE ACTION

In response to the Office Action mailed on May 21, 2004, Applicants requests  
reconsideration in view of the following amendments and remarks.